

Quality Policy

23.3.2026

Quality Policy

- We engage our customers with professional and responsible service and extensive know-how. We are aware of the customer's requirements and are committed to them. The goal is customer satisfaction, operational efficiency and compliance. The implementation of quality targets are monitored regularly.
- Our high-quality service and operations are based on skilled personnel, proactive risk assessment, quality planning, measurement and analysis of operations, and the principles of continuous improvement by unprejudicedly applying digitalisation.
- Each Stera worker is responsible for their own work and its quality.